

D.1.1.4 - Internal Evaluation & Quality Control - 2nd Evaluation Report

Lead Beneficiary LB – National Organization for Health Care Services
Provision

Project Title	Unified information system for exchanging information between primary health units in the cross-border area for emergency health cases
Project Acronym	Health - Info
Deliverable No:	1.1.4
Programme	Interreg IPA CBC Programme "Greece - Republic of North Macedonia 2014-2020
Priority Axis	1. Development and Support of Local Economy
Thematic Priority	1a. Promoting employment, labour mobility and social and cultural inclusion across borders
Specific Objective	1.2 Improvement of preventive health care and social services of children and elderly population
Partnership	LB - National Organization for Health Care Services Provision PB2 - International Hellenic University PB3 - General Hospital Of Pella PB4 - Ministry Of Health PB5 - Public Health Institution General Hospital Gevgelija PB6 - Public Health Institution Clinical Hospital Dr. Trifun Panovski Bitola

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Lead Beneficiary – National Organization for Health Care
Services Provision

Contracting Authority:



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Contents

1. Progress of the Overall Project	4
1.1. Procurement Plan.....	4
1.2. Progress of project activities	6
1.3. Participation in conferences and events	7
1.4. Financial Issues	10
1.5. Next Stages of Implementation	11
2. Interim evaluation findings	12
3. Evaluation according to Code of Ethic's Criteria	16
4. Evaluation according to "HEALTH-INFO Project Evaluation Questionnaire"	18
5. Interim Evaluation Report – Brief Summary	26

Tables

Table 1. Progress of the procurement plan.....	4
Table 2. Expenditure paid out per cost category and deliverable	10

1. Progress of the Overall Project

1.1. Procurement Plan

A detailed description of the procurement plan of LB and the status of each procurement is presented in the table below (table 1). The signed contracts per deliverable are depicted. Regarding Deliverable 6.1.2 External Expertise & Services, tender will be published in 07/2020.

Table 1. Progress of the procurement plan

Procurement	Deliverables	Status
Procurement 1	D.1.1.2 Task Force Meetings D.2.1.1 Conferences/ Info Days D.4.1.2 Educational program for local doctors	Contract signed. This tender involves the procedure of organizing project events; a Task-Force Meeting, an Info-Day and Educational seminars. These external services were grouped into one tender, because they require the same skills and expertise, all in the field of Event Organization.
Procurement 2	D.1.1.3 Project Management D.1.1.4 Evaluation D.2.1.5 Project Communication Strategy & Plan	Contracts signed. Consulting Services: In the context of HEALTH-INFO, LB will submit four (24 months/6 months) progress reports to the JS and a Final report and will draft a Communication Plan. Internal Control: The purpose of the Code of Ethics as well as the Quality Control reporting is to ensure the quality of all the deliverables/products produced via HEALTH-INFO. The Code of ethics ensures that the project's principles respect the values towards society and environment. The QC assesses the project's outputs – products in order to be according to the project's Code of Ethics.
Procurement 3	D.1.1.5 Audits	Auditing: A certified expert undertook the validation of the partner's financial reports in accordance to programme's rules. The auditing procedure required a separate tender. Contract signed.

Procurement	Deliverables	Status
Procurement 4	D.2.1.2 Promotional Material D.2.1.3 Project's Results Publication D.2.1.4 Promotion through Internet & Media D.5.1.4 Development and Publication of printed information material	Promotional Material: This tender involves Brochures-Notebooks-Pens, the Results Publication, Video Infomercials, the Web Campaign and Information Material. These deliverables are grouped into one tender, because they are all dissemination material, which required an external contractor with the same expertise. Contract signed.
Procurement 5	D.3.1.1 Mapping of needs, infrastructures & resources	This tender involves the drafting of a Mapping, which requires an external contractor with experience in the coordination of research teams (multi-national or multi-disciplinary) and experience in HTA for different diseases and settings. This tender involves one deliverable, because it requires specific criteria. Contract signed.
Procurement 6	D.5.1.2 Supply of required supporting equipment D.5.1.3 Implementation of a single Health Insurance File Data Sheet	D.5.1.2 Equipment: This tender includes the supply and installation of all the necessary material (hardware) in 3-tier architecture (web-application-database server). The proposed technical solution supports the supply, installation and position in productive operation of the necessary 3-tier architecture equipment. D.5.1.3 This tender involves one of the main outputs of the project: the e-Platform. This platform will consist of three basic subsystems fully interconnected. This is one separate tender, because it involves Special Platform Specifications and specific expertise. Contracts signed
Procurement 7	D.6.1.2 Pilot Preventive Program	Tender will be published in 07/2020

Procurement	Deliverables	Status
Procurement 8	D.1.1.1. Preparation Activities	Paid Contract. The Tender involves the Preparation Costs for the submission of the project.

1.2. Progress of project activities

Concerning the implementation of project activities, the progress recorded so far, from 01/05/2019 till 30/04/20, is described below:

- **Work Package 1: Project management & coordination.**

- **Deliverable 1.1.2 Task Force Meetings**

LB actively participated in the 3rd Task Force Meeting organized by PB3. The meeting took place in Edessa, at Restaurant-Coffee Complex, on 26/09/19. Timeline guidelines, lagging on implementation, problems that occurred, activities implemented and the progress of planned activities were thoroughly discussed and managed by LB.

- **Deliverable 1.1.3 Project Management**

In the context of Health Info, LB up to now, has prepared and submitted 2nd Progress Report on 30/07/2019 and 3rd Progress Report on 30/01/2020 to the JS. Each partner's report was collected and a joint Progress Report was formed for each period. An external was assigned for the implementation of this deliverable. The next, 4th Progress Report is scheduled for July '20.

- **Deliverable 1.1.4 Evaluation**

LB submitted the ex ante evaluation report on May '19. Prepared and delivered a Mid Term Evaluation and also arranged a Skype meeting with Quality Board from all Partners providing guidelines. Deadline for the Deliverable set on 30/05/2020. Ex Post will be submitted by May '21.

- **Deliverable 1.1.5 Audits**

A certified expert undertook the validation of partners' financial reports in accordance to programme's rules. It is an ongoing procedure.

- **Work Package 2: Communication & Dissemination**

- **Deliverable 2.1.1 Conferences/ Info Days**

An Info Day was held in Thessaloniki, Grand Hotel Palace, on 28/11/2019. The main goal of the deliverable was to present the Health-Info project, contributing to project's widespread dissemination and inform the audience about future activities, so that they can actively participate.

- **Deliverable 2.1.2 Promotional Material**

Deliverable assigned to external. Publications such as leaflets, brochures, notebooks were produced, in order to communicate the results of the actions to specific audiences. LB created the Brochures' blueprints in Greek language.

- **Deliverable 2.1.4 Promotion through Internet & Media**

Project site is developed and updated by LB's staff. The site is in the Programme's official language and LB proceeded, according to the plan to the translation of the content in Greek. 1st video was delivered and a second one is to be prepared. The translation is due in May '20, and monthly newsletters (duration for 20 months) is an ongoing procedure.

- **Deliverable 2.1.5 Project Communication Strategy & Plan**

LB submitted the Project Communication Strategy & Plan containing the Project's Communication Strategy, Communication Objectives, the Target Groups, Specific Objectives for each target group, Communication Activities' presentation, Communication Tools' presentation and Indicators' presentation. PCP defines the

communication requirements and provides guidance as per how information will be distributed in order to ensure the effective communication on the project towards the target groups, stakeholders and the general public as well as the internal communication between the Partnership.

▪ **Work Package 3: Research and Studies**

– **Deliverable 3.1.1 Mapping of needs, infrastructures & resources**

LB completed and delivered a study named Mapping of needs, infrastructures & resources. It was assigned to an external contractor. The study focuses on the areas of Central and Western Macedonia. It contains the presentation and analysis of data collected during the first phases of the project under the following chapters:

- Mapping of demographic and social profile of the target areas
- Mapping the health profile of the population in the target area
- Mapping and evaluation of the health infrastructure of the target area
- Core indicators
- Proposals

▪ **Work Package 5: Development of the Unified Information System**

– **Deliverable 5.1.1 Existing Condition Assessment and Necessity - Implementation Study**

In the Context of the Project, an electronic platform was created. It consists of three basis subsystems fully interconnected. LB's staff members have implemented PHASE 1, which is an Existing Condition Assessment and Necessity - Implementation Study.

– **Deliverable 5.1.2 Supply of required supporting equipment**

The second Phase of the System's Implementation Phases, refers to the supply of required supporting equipment. LB has proceeded with the

supply and installation of all the necessary material (hardware) in 3-tier architecture (web-application-database server). The proposed technical solution supports the supply, installation and position in productive operation of the necessary 3-tier architecture equipment.

– **Deliverable 5.1.3 Implementation of a single Health Insurance File Data Sheet**

The e-platform is one of the main outputs of the project. The Platform is finalized by LB and the configuration remains from North Macedonia. The e-Platform will provide added value to the existing Health Insurance File by enriching data from other countries (such as hospital information, medication, diagnostic test results, etc). Statistical reports relating to cross-border care may be implemented. More-over, the platform should be compatible to the national e-health system “Moj termin” established by the Ministry of Health.

– **Deliverable 5.1.4 Development and Publication of printed information**

This deliverable is the fourth phase of the System Implementation Process. This action refers to the development and publication of printed information material (at least in 3 languages - Greek - English - FYROM official language), such as “Guide to Hellenic SSI (Social security institutions) Insurance in FYROM areas”, and “Guide to the Incoming Patient”. These guides will provide detailed instructions for using the platform. The deliverable is in progress, due in August '20.

▪ **Work Package 6: Pilot Preventive Program**

– **Deliverable 6.1.2 Pilot Preventive Program**

Within the framework of the Project, a Medical Mobile Unit will be applied in primary care for children and elderly. The Project's Mobile Unit will be acquired by PB3 in July '20 and will operate under the auspices of PB2. The Lead Partner's contribution is the provision of a driver. Tender concerning driver for medical unit will be published in July '20.

1.3. Participation in conferences and events

LB has also organized or/and participated in the following events and conferences implemented in the frame of the project:

1. **Kick of Meeting** organized by LB, in Thessaloniki, Professional Chamber, on 31/10/2018. (D.1.1.2)
2. **Opening Conference** organized by PB2, in Thessaloniki, Convention Centre I, Vellidis, on 28/11/2018. (D.2.2.1)
3. **Task Force Meeting** (2nd) organized by PB5, in Gevgelija, Motel Vardar, on 27/03/2019. (D.1.5.2)
4. **Task Force Meeting** (3rd) organized by PB3, in Edessa, on 26/09/2019. (D.1.3.2)
5. **Info Day**, organized by LB, in Thessaloniki, Grand Hotel Palace, on 28/11/2019. (D.2.1.1).

1.4. Financial Issues

Concerning the progress of the whole project in financial terms, the expenditure paid-out in the assessed period (01/05/2019 – 30/04/2020), is presented in the table below:

Table 2. Expenditure paid out and verified per cost category and deliverable

Cost Category	Deliverable	Amount paid-out (Euros)	Amount verified (Euros)
Staff Costs	1.2	763,15 €	1.145,00€
	1.3	488,88€	488,88€
	1.4	162,95€	162,95€
	2.1	508,90€	941,50€
	2.4	1.487,46€	3.416,69€
	2.5	162,77€	366,23€
	4.2	1.071,66€	1.779,20€
	5.1	18.133,20€	17.880,00€
Office and Administration	5.1.3		49,60€
	2.1.1	23,56€	
Travel and Accommodation	1.1.2	1.237,32€	1.532,32€
	2.1.1	963,76€	963,76€

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	4.1.2		
External Expertise and Services	1.1.3	4.099,98€	2.049,99€
	1.1.4		3.750,00€
	1.1.5	613,70€	
	2.1.2	2.480€	
	2.1.5	5.750€	5.750€
	3.1.1	16.500€	16.500€
TOTAL		54.447,29€	56.776,12€

1.5. Next Stages of Implementation

LB completed the majority of the planned Deliverables. Nevertheless, certain deliverables had to be postponed due to force majeure clause provoked by coronavirus (covid-19) implications. As far as Greece is concerned, the Greek authorities forbade the public events as well as public gatherings of all kind. Moreover, all schools, universities and hotels were closed by government decision and travelers from abroad had to follow a 14 days quarantine following their flights.

In this pattern, given the circumstances and all mentioned emergency measures taken to counter the rapid spread of covid-19, all Partners were advised to transfer all deliverables that concerned communication with public and/or transportation (such as Info Days, Educational Seminars) from September onwards.

- Specifically, deliverable 1.1.2, 4th Meeting in Thessaloniki, organized for June '20 had to be postponed due to the restrictions caused by Covid-19 measures. It is currently planned for September '20.
- Deliverables 1.1.3, 1.1.4, 1.1.5, 2.1.4 are in progress, following the Project's timeline.
- Deliverable 2.1.3 Project's Results Publication
LB will draft the final publication which will give an overview of what HEALTH-INFO changed from its start to its end. It will contain papers, photographs or other documentary materials made or received by the project partnership in connection with the implementation of the project. This publication will be drafted in the official language of the Programme (English). Contract is signed and the Deliverable is estimated to be delivered in April'21.
- Deliverable 4.1.2, Educational program for local doctors, which had to be postponed from June '20 to September onwards, due to governments restrictions in order to avoid the spreading of coronavirus (Covid-19). The deliverable is the second axis of intervention concerning educational activities aiming at improving the quality of life and health of the children and elderly in the regions of implementation. It was assigned to an external. Educational seminars will be performed to

improve the quality of life and health of children and the elderly in the regions of implementation.

- Deliverable 5.1.4 Development and Publication of printed information material is expected to be delivered in August '20.
- Deliverable 6.1.2 Pilot Preventive Program/ driver of Mobile Medical Unit is planned for July 20, when PB3 is expected to deliver the Medical Unit.

2. Interim evaluation findings

In this section, the results of the interim evaluation of the LB activities within the framework of the Health – Info project are presented. The findings were based on the responses of the LB to the questions that were listed in the Mid-term evaluation questionnaire.

SECTION 1: PARTNER COOPERATION AND COLLABORATION

Quality Indicators: (Key: 1 = disagree, 2 = tend to disagree, 3 = tend to agree, 4 = agree)		1	2	3	4
(1)	Continuous and efficient communication among partners took place with support of appropriate tools.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
(2)	We (me and, if applicable, my colleagues in my organisation) had access to all information relevant for project implementation.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
(3)	We (me and, if applicable, my colleagues in my organisation) had access to all information relevant for project management.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
(4)	We (me and, if applicable, my colleagues in my organisation) had a coherent understanding of the project, its methodical approach and terminology used.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
(5)	All partners contributed effectively according to their role in the project to the products realisation and success.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
(6)	We (me and, if applicable, my colleagues in my organisation) had feedback from the leader partner to questions & problems.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

SECTION 2: OVERALL PROJECT EVALUATION

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2.1 Evaluation in general issues

Quality Indicators: (Key: 1 = disagree, 2 = tend to disagree, 3 = tend to agree, 4 = agree)		1	2	3	4
(1)	Clear and proper milestones have been set for the period of project implementation.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
(2)	The dissemination plan and actions are in line with the project's objectives.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
(3)	The dissemination actions will reach all relevant stakeholders and target groups.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
(4)	The project implementation rules and procedures are clear and easy to comply.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
(5)	The project considered the gender and equality dimensions during its design and implementation phase.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
(6)	The project took into account the needs of the most vulnerable and disadvantaged populations, during its design and implementation phase.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

2.2 Please note (v) in the table below the problems or difficulties that you have faced during the implementation of the project, until this moment.

(1)	Ineffective cooperation between partners	
(2)	Problems in identifying and/or approaching target group	
(3)	Problems with national legislative / legal framework	v
(4)	Problems with timetable	v
(5)	Communication issues among partners and with the lead partner	
(6)	Project coordination problems	
(7)	Problems related with reporting to the Lead Partner	
(8)	Problems related with reporting to the JS	
(9)	Missing appropriate personnel to carry out the assigned tasks	
(10)	Not sufficient support structures (e.g. equipment, offices, etc.)	

(11)	Problematic cooperation with subcontractor(s)	
(12)	Financial / Cashflow problems	
(13)	COVID-19	v
(14)	Other (please report)	

2.3 Please write down what measures have you already taken to fix the above-mentioned problems.

Preparing request for Project Extension

Preparing proposal for certain deliverables (meetings/events) to be held by electronic means.

2.4 Please indicate the number of your delivered vs expected contribution in the target value of the following indicators:

Indicators	Target value	Achieved value
Population covered by improved health services	600	0
Population covered by improved social services	1.600	0
Population having access to health services	20.000	0
Population having access to social services	20.000	0

SECTION 3: ACTIONS AND DELIVERABLES EVALUATION

Please state your opinion of the quality of the work being done for the following Work Packages and Deliverables

WP	Deliverable	(Key: 1 = Very dissatisfied, 2 = Dissatisfied, 3 = Satisfied, 4 = Very satisfied) Please check only the deliverables that the partner has approved budget for			
		1	2	3	4
WP1 Project management & coordination	D1.1.1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	D1.1.2	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	D1.1.3	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

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WP	Deliverable	(Key: 1 = Very dissatisfied, 2 = Dissatisfied, 3 = Satisfied, 4 = Very satisfied) Please check only the deliverables that the partner has approved budget for			
		1	2	3	4
	D1.1.4	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	D1.1.5	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
WP2 Communication & Dissemination	D2.1.1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	D2.1.2	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	D2.1.3	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	D2.1.4	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	D2.1.5	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
WP3 Research and Studies	D3.1.1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	D3.1.2	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
WP4 Educational Programs and skill strengthening	D4.1.1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	D4.1.2	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	D4.1.3	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
WP5 Development of the Unified Information System	D5.1.1	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	D5.1.2	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	D5.1.3	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
WP6 Pilot Preventive Program	D6.1.1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	D6.1.2	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

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3. Evaluation according to Code of Ethic's Criteria

Table 3 displays the Criteria for the Evaluation of the Deliverables during the mid term period, thus 01/05/2019 till 30/04/2020. The Criteria, which have been introduced in the Code of Ethics of the project are the following:

1. *Achievement of objective,*
2. *Population benefited,*
3. *Effects on employment,*
4. *Effects on equality and non-discrimination,*
5. *Accessibility,*
6. *Effects on the environment,*
7. *Cooperation of partners,*
8. *Absorption of funding,*
9. *Other effects*

On a scale of 1 to 5, with 1 being "strongly disagree" and 5 being "strongly agree", answer the following questions. You could also answer as "Not applicable" in any cell. Please, in Table 3, evaluate only the activities that have been implemented from each partner in the given period.

Table 3 Evaluation according to Code of Ethic's Criteria

	D1.1.1	D1.1.2	D1.1.3	D1.1.4	D1.1.5	D2.1.1	D2.1.2	D2.1.3	D2.1.4	D2.1.5	D3.1.1	D3.1.2	D4.1.1	D4.1.2	D4.1.3	D5.1.1	D5.1.2	D5.1.3	D5.1.4	D6.1.1	D6.1.2
Crit. 1	-	N/A	N/A	N/A	N/A	N/A	N/A	-	N/A	N/A	5	-	-	-	-	4	4	4	-	-	-
Crit. 2	-	N/A	N/A	N/A	N/A	5	3	-	4	5	5	-	-	-	-	5	5	5	-	-	-
Crit. 3	-	N/A	N/A	N/A	N/A	N/A	N/A	-	N/A	N/A	N/A	-	-	-	-	N/A	N/A	N/A	-	-	-
Crit. 4	-	N/A	N/A	N/A	N/A	3	3	-	4	4	N/A	-	-	-	-	N/A	N/A	N/A	-	-	-
Crit. 5	-	N/A	N/A	N/A	N/A	5	2	-	5	4	N/A	-	-	-	-	N/A	N/A	N/A	-	-	-
Crit. 6	-	N/A	N/A	N/A	N/A	N/A	N/A	-	N/A	N/A	N/A	-	-	-	-	N/A	N/A	N/A	-	-	-
Crit. 7	-	5	3	2	N/A	4	4	-	5	5	5	-	-	-	-	N/A	N/A	2	-	-	-
Crit. 8	-	3	1	4	1	2	1	-	1	5	5	-	-	-	-	3	1	1	-	-	-
Crit. 9	-	N/A	N/A	N/A	N/A	N/A	N/A	-	N/A	N/A	N/A	-	-	-	-	N/A	N/A	N/A	-	-	-

4. Evaluation according to “HEALTH-INFO Project Evaluation Questionnaire”

The following Questionnaire evaluates the project deliverables that were implemented and were completed during the second (mid-term) evaluation period of the project. This part of the Evaluation is carried out by a member of the QB.

HEALTH INFO PROJECT Evaluation Questionnaire

On a scale of 1 to 5, with 1 being “strongly disagree” and 5 being “strongly agree”, answer the following questions:

M1. Relevance and Quality of Design

- 1) Has the project design and choice of activities/deliverables properly reflected the needs of the beneficiaries, taking into account HEALTH-INFO's mandates, and alignment with the objectives of the IPA Programme?

Yes	No
<input checked="" type="checkbox"/>	<input type="checkbox"/>

If Yes, to what extent?

1	2	3	4	5
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

- 2) Were HEALTH-INFO's activities and outputs consistent with the intended outcomes and impact?

Yes	No
<input checked="" type="checkbox"/>	<input type="checkbox"/>

If Yes, to what extent?

1	2	3	4	5
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

M2. Efficiency

- 3) Were the project schedules met or completed within reasonable time parameters?

Yes	No
<input checked="" type="checkbox"/>	<input type="checkbox"/>

If Yes, to what extent?

1	2	3	4	5
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

- 4) Have the activities used the most efficient means in delivering the activities, for example, through the use of local resources or of modern communication tools, when appropriate?

Yes	No
<input checked="" type="checkbox"/>	<input type="checkbox"/>

If Yes, to what extent?

1	2	3	4	5
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

M3. Effectiveness

- 5) Have the activities achieved planned objectives?

Yes	No
<input checked="" type="checkbox"/>	<input type="checkbox"/>

If Yes, to what extent?

1	2	3	4	5
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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- 6)** Are there any outcomes (intended and/or unintended) in beneficiary countries evident following the intervention by HEALTINFO;

Yes	No
<input checked="" type="checkbox"/>	<input type="checkbox"/>

If Yes, to what extent?

1	2	3	4	5
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

- 7)** What were the main factors influencing the outcomes of this project? (Name at most three).

1: covid-19 pandemia

2:

3:

M4. Impact

- 8)** Was Population covered by improved health services?

Yes	No
<input type="checkbox"/>	<input checked="" type="checkbox"/>

If Yes, to what extent?

1	2	3	4	5
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

- 9)** Was Population covered by improved social services?

Yes	No
<input type="checkbox"/>	<input checked="" type="checkbox"/>

If Yes, to what extent?

1	2	3	4	5
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

10) Does population have access to health services?

11) Yes	No
<input type="checkbox"/>	<input checked="" type="checkbox"/>

If Yes, to what extent?

1	2	3	4	5
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

12) Does population have access to social services?

Yes	No
<input type="checkbox"/>	<input checked="" type="checkbox"/>

If Yes, to what extent?

1	2	3	4	5
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

13) Does the economic enhancement of the cross border areas and communities through the growth of the export market provide local residents with additional sources of income, diversifying the economy and lending prestige to local life?

Yes	No
<input type="checkbox"/>	<input checked="" type="checkbox"/>

If Yes, to what extent?

1	2	3	4	5
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

M5. Sustainability

- 14)** Have the activities been designed and implemented in such a way to ensure maximum sustainability of their impact, for instance, whether beneficiary countries were actively involved in the initiation, design and implementation of the project?

Yes	No
<input checked="" type="checkbox"/>	<input type="checkbox"/>

If Yes, to what extent?

1	2	3	4	5
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

- 15)** Is there any initial evidence that the benefits of the project will, or are likely to continue in the future;

Yes	No
<input checked="" type="checkbox"/>	<input type="checkbox"/>

If Yes, to what extent?

1	2	3	4	5
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

- 16)** What are the specific factors that influence positively or negatively the sustainability of the results obtained by the project? (Name three at the most).

1: WP5 involves one of the most important outputs of the project, the development of the e-Platform along with the three fully interconnected subsystems. The sustainability of the platform is ensured, since LB in cooperation with PB4 will continue to operate the informative system under their auspices. Therefore, concrete measures have been taken (i.e. financial and administrative capacity) during and after the project implementation to ensure the durability of the platform.

2: The improved conditions in the field of health care and social services can be promoted as an asset for the CB area, which in combination with other activities will enhance the attractiveness of the area and hold the population. The operation of the informative system under the partners' auspices will continue to connect the CB area's health providers with the health professionals and the inhabitants. It will also offer opportunities for arranging a specialized doctor's visit and collecting epidemic data for the CB area, which long-term could lead to common solutions for shared problems. That is the added value of connecting the two cross border regions.

3: It is noteworthy that the Greek National Organization for the Provision of Health Services (LB) is strongly interested in the continuation of the activities after the end of the project, with the intention to provide improved health services to isolated areas all over the country and achieve an economy of scale by promoting financial and human resources in cases, where the social impact is more needed. Towards this goal, LB will support the use of the informative system as a pilot system for other isolated areas of the country as well. This will benefit local communities and authorities, since they gain an improved health care system along with an enhanced social policy. The Ministry of Health will also continue to operate the system in order to allow the pilot system to expand across the country, as it aspires to strengthen the cross-border health units in order to protect the population against health threats.

General questions concerning the objectives of the project

- 17)** Does the project pave the way for the sustainable economic development of the health sector?

Yes	No
<input checked="" type="checkbox"/>	<input type="checkbox"/>

If Yes, to what extent?

1	2	3	4	5
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

18) Does the project provide equal opportunities of the regions?

Yes	No
<input checked="" type="checkbox"/>	<input type="checkbox"/>

If Yes, to what extent?

1	2	3	4	5
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

5. Interim Evaluation Report – Brief Summary

The Greek National Organization for the Provision of Health Services (LB) during this period has implemented the following:

Work Package 1: Project management & coordination: The implementation of Project Management includes a variety of factors, such as financial management and administration. LB during this period has proceeded with the supervision and co-ordination of all project activities concerning the deliverables of Task Force Meetings, Project Management, Evaluation and Audits. Daily supervision and communication with the other Project Beneficiaries re-assured the on-time delivery of all project activities.

Work Package 2: Communication & Dissemination. LB conducted the Project Communication Plan (PCP) which is the Output of the Deliverable 2.1.5 of the Project.

Info Day, was organized by LB in November '19 deriving from Del.1.2.1 Conferences/Info Days. Second Info Day planned had to be postponed for September '20 due to coronavirus (covid-19) implications.

Promotional Material (Deliverable 2.1.2). 4 page brochures were printed to inform the general population regarding the project activities. LB created the Brochures' blueprints (1 blueprint per year) in Greek language.

Promotion through Internet & Media, Deliverable 2.1.4. Project site is developed and updated by LB's staff. The site is constantly being updated with information about the Project, the Project Outcomes, News& Events, deliverables and outcomes.

LB submitted the Project Communication Strategy & Plan (Deliverable 2.1.5) containing the Project's Communication Strategy, Communication Objectives, the Target Groups, Specific Objectives for each target group, Communication Activities' presentation, Communication Tools' presentation and Indicators' presentation.

Work Package 3: Research and Studies including Mapping of needs, infrastructures & resources (Deliverable 3.1.1) is completed and delivered.

Work Package 4: Educational Programs and skill strengthening. Educational program for local doctors (Deliverable 4.1.2) was assigned to an external. Educational seminars are postponed for September '20 onwards due to Covid 19 restrictions.

Work Package 5: Development of the Unified Information System. LB's contribution to the WP is completed.

Work Package 6: Pilot Preventive Program (Deliverable 6.1.2), LB's contribution will be completed in July '20.

Overall, the programme's activities must be re-structured, so that the indicators, thus, the Project's Overall Objectives may be properly achieved.